

From: randy@alpenrose.com@inetgw
To: Microsoft ATR
Date: 1/18/02 12:32pm
Subject: Microsoft Settlement

Microsoft has been good for the consumer. Its product line inovations and customer support are #1. I ve in no way been hurt by Microsofts actions to the contrary I ve been helped. No company I ve delt with has been easeir to contact and solve my problems. Please lighten up. Randy